

Summit 2018

FAQs



Q: What time does Summit start on Saturday July 21st ?

A: There will be a buffet breakfast available from 7am until 9am in 'Artist B' room at Artist Hall. Doors will open for guests to take their seats from 8.40am. The main session will start at 9am sharp.

Q: What time do Sunday breakout sessions start on Sunday July 22nd?

A: There will be a buffet breakfast available from 7am until 9am in 'Artist B' room at Artist Hall. Country specific meetings will then commence in separate rooms at 9am sharp, followed by lunch.

Q: What time will Summit conclude on Sunday?

A: We will have a buffet lunch at 12pm until 1pm. This will conclude Summit 2018.

Q: Do I have to register once I get to Summit?

A: Yes, you will need to register to receive your very own Welcome pack and name tag lanyard. Registrations will be open on Thursday July 19th at 4pm outside the Artist Hall at the Hard Rock Hotel. Registrations will be open again from 12pm - 4pm on Friday July 20th. Your lanyard **MUST** be worn to all events.

Q: Can I bring guests to Summit?

A: Yes, you will need to purchase a ticket for them and you will also need to register them.

Q: How do I register my guest?

A: Go to the registration sheet, fill out all of their information, but put the Order Number that is attached to your ticket purchase.

Q: How do I get reimbursed for my Summit ticket?

A: Once you have attended Summit, you will be reimbursed for your Summit ticket if you qualify. If you bought a ticket for a guest and your guest also qualifies for a reimbursement, you will be refunded for their ticket.

Q: How do I claim my free Hotel nights?

A: You will need to book your accommodation for your entire stay. You can do this by going to cerulesummit.com and following the steps. Once you have attended Cerule Summit 2018, you will need to submit your Hotel receipts to your local Cerule Service. Your reimbursements will be paid out in the following commission run via direct deposit into your bank account.

Q: Will I get reimbursed for tax and the daily Resort fee?

A: No, Hotel tax and daily resort fees are not reimbursed. Only the Hotel room.

Q: Can I bring my child to Cerule Summit?

A: This is a strictly R18 event. Children under 18 years of age are not permitted.

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Q: What is the dress code?

A: The dress code during the day events is business casual. The dress code for the evening events is 'dress to impress'

Q: How can I qualify for the VIP night?

A: Anyone who buys 10 tickets automatically gets an invite to the VIP night. Anyone who qualifies and attends the Klamath Falls trip on Friday July 20th is also eligible to attend the VIP night. Those who buy tickets to attend the Klamath trip, do not qualify for the VIP night.

Q: If I qualify for the VIP night, can I take a guest?

A: If you qualify twice for the VIP night, you can take a guest, however, if you only qualify once, and you still wish to take a guest, you or your guest would have to pay to attend the evening.

Q: Can anyone pay to attend the VIP night?

A: Yes, the price is \$199USD (plus tax), although numbers are limited, and those who qualified are priority.

Q: If I bought a ticket for Summit, but didn't attend can I get a refund on my ticket?

A: No, all tickets are non-refundable.

Q: Will I be able to purchase product while at summit?

A: Yes the Cerule Super Store will have product and merchandise for sale at summit only prices.